Privacy Policy

Effective Date: 12 January 2026

NXi Solutions ("we", "our", or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website, use our products or services, or otherwise interact with us.

1. Information We Collect

Personal Information:
Name, email address, phone number, company name, role, billing and payment details.

Technical and Usage Information:
IP address, browser type, device information, pages visited, cookies and similar technologies.

Business and Client Data:
Data processed on behalf of customers when providing ERP, mobile, or integration services.

2. How We Use Your Information

We use information to provide services, communicate with clients, process transactions, improve systems, and comply with legal obligations.

3. Disclosure of Information

Information may be shared with trusted service providers, legal authorities when required, or during business transfers. We do not sell personal information.

4. Data Security

We use reasonable safeguards to protect information, though no system is completely secure.

5. Data Retention

Data is retained only as long as necessary or required by law.

6. Your Rights

You may request access, correction, deletion, or withdrawal of consent.

7. Cookies

Cookies are used to improve experience and analytics. Browser settings can manage cookies.

8. Third-Party Links

We are not responsible for third-party privacy practices.

9. Compliance with Australian Privacy Laws
We comply with the Privacy Act 1988 (Cth) and Australian Privacy Principles.

10. Changes to This Policy
Updates will be posted with a revised effective date.